

Compassionate Communities NI Community of Practice



Feedback

Virtual Meeting Thursday, 27th October 2022, 2 – 4 p.m.

Overview

A total of 36 people attended the meeting. There was representation from the following sectors, ranked in order of numbers:

- Statutory
- Community and Voluntary
- Private

Experience in the room

- Health and social care
- Community health and wellbeing
- Palliative and end of life care
- Older people
- Bereavement
- Education
- Further education
- Post primary education
- Clinical
- Medical
- Chaplaincy
- Children and young people

Discussion topics

- Normalising conversations about death, dying and bereavement
- Access to care and services at EOL, not having the resources in place to make possible people's EOL choices
- Upskilling domiciliary care with PC and EOL education
- Empowering medical staff to use unambiguous language when speaking with patients and families
- Changing demographics and impact on health and social care services
- Doula support/development
- Teacher training to support children/young people with bereavement
- Inclusion of death, dying and bereavement in school/FE curriculum

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- Whole population approach using collaborative working, not simply a health business it's an everybody business
- Media campaign to promote death preparedness and having the conversations
- Mapping exercise to identify existing work, resources, community assets. Reference made to Bereavement Strategy mapping exercise already completed.
- Funding – bottom up – Macmillan Social Enterprise
- Bereavement Education – Ruth Struss Foundation
- Locality focus – community planning

Suggestions for next steps

- Divide region into council areas to form possible hubs
- Principle areas of practice to explore and presenters:
 - The Lost Voices project, training for teachers, pilot delivered by Marie Curie and Cruse
 - Collaborative working in the northern sector between NHSCT and NRC
 - Death Positive Libraries – collaboration between CCNI/Libraries NI/PHA
 - Advance Care Planning – community workshops delivered by CCNI
- Meeting frequency – suggestion for quarterly meet ups alongside more regular pilot work
- Meeting type – hybrid, suggestion for in-person event with 1 or more hubs logging in virtually. Offer from Foyle Hospice to host next event, offers from NRC and Southern Area Hospice as hubs.
- Chair/co-chair – suggestion that Sharon and Fiona facilitate next meeting.

*All polls results and direct feedback available at back
Recording and meeting transcript also available on request*

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Poll Results Sector

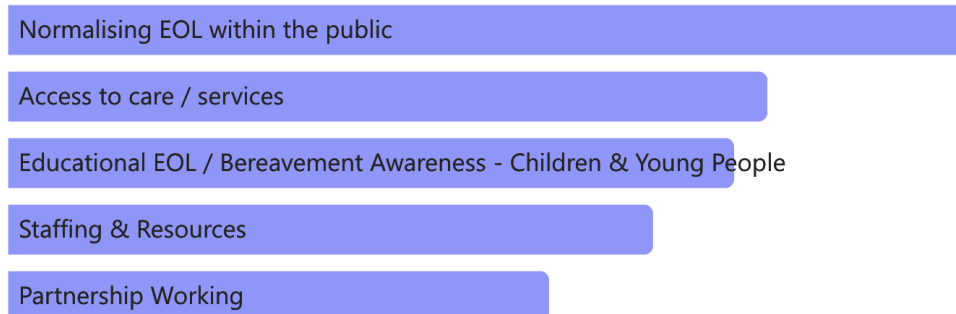
What organisation do you work for?



Which sector do you work within?



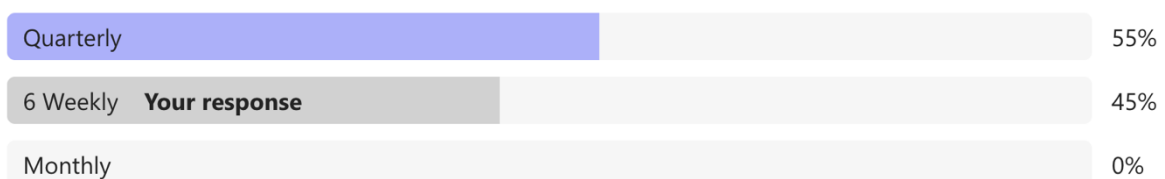
Please rank in order of priority the following categories of work.



Area covered



Frequency of meetings



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What would you say are the current challenges faced by your organisation in regard to death, dying, and bereavement?

Workforce

Joined up working

Lack of community conversation around EOL

Domiciliary care packages

Helping people to understand that death and dying are social issues

Getting people talking and regarding dying as a part of living

Removing stigma and fear around death/dying

Engaging students

Resources

Time

Available staff

Getting people to talk about it

Budgets / staffing

Financial

Unwillingness to talk

Volunteers

Training

Covid Restrictions

Cultural sensitivity

Fear

Partnership across organisations

Avoidance of difficult conversations

Resources

Domiciliary care

Normalising conversations

Fear and unwillingness

People not seeing it as a priority

Bringing up the conversation

Capacity and resources

Engaging staff

Staff resources

Lack of understanding of the importance

Staff resources

Volunteers

Chaplaincy has limited hours to engage with patient's families and staff.

Under resourced

People being willing to seek help

Seen as only a clinical issue

Referrals late in prognosis

It affects everyone directly or indirectly.

Need is great